



RETURNS POLICY

Returns are only accepted under the following terms and conditions:

- Returns are accepted for any defective products or for samples.
- Unfortunately we cannot accept returns of products that have been ordered incorrectly. Please check carefully that the products ordered are the correct item, colour, size and specification for your needs.
- In the unlikely event of any defect or discrepancy, you must notify us within two working days of receipt of the products.
- Return the products to us (our physical address) within seven working days of receipt.
- The returned products must be in a condition matching that of which they were shipped and in the case of pre-packaged products, in the same packaging as received (including tags attached to the products).
- Products cannot be returned once they have been customised in any way, including embroidery, sewing, screen printing or any form of decoration, unless they are defective.
- Unfortunately we cannot accept return of products once they have been worn, washed or used. Please check and follow all washing and care instructions on the product label carefully.
- We will reimburse you for reasonable postage in the event that you need to return any defective item.
- In the event that there is a defect with a product that we are responsible for, we will either send you a replacement or give you a full refund (at our discretion).